		2021								
		Q2			Q3			Q4		
		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
% Delegates Recommending Petans	**GWO Initial**	100%	100%	100%	100%	100%				
	GWO Ref	100%	100%	100%	100%	100%				
Positive Feedback	**GWO Initial**	course help and training spot on; All staff were really good; really enjoyed the course; great course; very informative		Good course, good content excellent instructors	Good instructors, well delivered, lunch was great. Very impressed all round	Good course, well coordinated, all instructors very professional and helpful. Wil definitely be back				
	GWO Ref	Brilliant Training	Good training, good food; great course	Good course and practicals, knowledgeable instructors, right content and good length of time	TRAINING WAS ENJOYABLE, INSTRUCTORS WERE GOOD	All very good at the right level, great course instructor				
Improvement Required	**GWO Initial**	None given	None given	None given	Test sheets require review	Course could definitely condensed down, good but 6 days far too long.				
	GWO Ref	None given	None given	None given	None given					
Petans Improvement Response	**GWO Initial**				Test sheets are checked in line with the GWO Standards	Course contact times are set by the awarding body.				
	GWO Ref									