		2022											
		Q1			Q2			Q3			Q4		
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
% Delegates Recommending Petans	**GWO Initial**	100%	100%	100%	100%	100%	100%	100%	100%				
	GWO Ref	100%	100%	100%	100%	100%	100%	100%	100%				
Positive Feedback	**GWO Initial**	great food and knowledge from instructor.	very good instructors, good class involvement, good food, great facilities and course variation	courses ran smoothly, friendly instructors, very engaging course. Really enjoyed the course	excellent material and would thoroughly recommend	Excellent course, great instructors for whole week. knowledgeable instructors throughout	Great food, all instructors were brilliant. Perfect as always.		Food and facilities are both excellent. Good blend of theory and practical. Easy to follow clear instructions				
	GWO Ref	Satisfied with training course	course well delivered as always.	Good practicals, wide range of knowledge from the instructors			All good, Fun and good food.		Best training centre I have been to in years , great instructors and staff. Perfect length for a refresher				
Improvement Required	**GWO Initial**	the course could be compressed to 5 days, Recycling bins would be nice	6 days is too long, prefer not to have sea survival on last day		course could be 5 not 6 days		Felt as though the first aid could have been one day not two	Better chairs in classroom					
	GWO Ref	we would like Petans to offer enhanced first aid and advanced rescue											
Petans Improvement Response	**GWO Initial**	Petans pay for rubbish to be sorted and recycled, we also provide recycling bins					GWO First aid is now one day, full basic course reduced to 5 days						
	GWO Ref	Petans are reviewing the possibility of delivering advanced rescue											