

		2023									
		Q1			Q2			Q3			
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	
% Delegates Recommending	GWO Initial	100%	100%	100%	100%	100%	100%	100%	100%	100%	
	GWO Ref	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Positive Feedback	GWO Initial	Good courses, right balance of attitude and pragmatism	Well run and professional, good basic understanding is provided	Great instruction and amazing food, top work, really helpful staff and great facilities	Extremely informative and detailed courses, positive experience , very well run course, great staff and food	Amazing courses, always good environment, good facilities, well planned and delivered	Good food and good teaching, staff were very accomodating to everyone, good course structure	Comprehensive courses and well run, enjoyable practical	Great course, well presented, great instructors and food	Very good course, informative and enjoyable, light hearted in presentation	
	GWO Ref	Learnt a lot on new things, Good training theory by teachers, All courses were really good with good level of instruction	All good, no issues, Great facilities and knowledgable staff	Great instruction, good canteen	Well delivered course, highly recommended	Excellent course delivered by knowledgable instructors, all questions answered	Perfect, learned a lot, very good food and teachers	Very well organised with friendly staff and excellent instructors	Very good course, no issues, great staff	Brilliant place filled with friendly knowledgable staff	
Improvement Required	GWO Initial		MH &FAW very basic compared to STCW	Last day (MH & FAW) could have more physical interaction	Harness posters name shall be available		Could compact into 3-4 days	Recycling bins		Working at Height tower could be enclosed for use in all weather	
	GWO Ref	Emphasis should be more on onshore than offshore	Course could be condensed into 2 days			Pool equipment requires maintenance, new PPE			Course materials videos need update, good range of tutors		
Petans Improvement Response	GWO Initial		Petans deliver all GWO courses as per the issued standard					Petans deliver all GWO courses as per the issued standard	Petans pay for rubbish to be sorted and recycled, we also provide recycling bins on site.	Currently the standards don't require it, we receive feedback both for & against providing a covered unit.	
	GWO Ref	Petans deliver all GWO courses as per the issued standard					All Petans PPE is checked and maintained in line with the Legislative & Manufacturing Guidance		Availability of videos is limited, those that are available must meet the GWO Standard.		