

		2025											
		Q1			Q2			Q3			Q4		
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
% Delegates Recommending	GWO Initial	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	GWO Ref	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Positive Feedback	GWO Initial	Course instructors were excellent and make the learning enjoyable	Impressive set up, great environment, friendly staff. Interesting and informative course	Really impressed and enjoyed the time at Petans. Well run course.	Excellent all round, friendly and approachable staff, H&S absolutely perfect, felt safe to learn and practice.	Very knowledgeable people and great teaching skills, always good and professional	Best H&S course with having actual fire fighters teaching, great facility.	Really good course, good instructors and site. Very professional staff.	Excellent facility, very enjoyable and informative course.	Friendly knowledgeable tutors	Well presented course, learnt a lot. Brilliant team and facilities.	Very good training, covers more than expected	Great course content and practical, patient instructors, brilliant site
	GWO Ref	Great site with spot on staff, very knowledgeable instructors. Good training.	Good level of instruction, professional instructors,all was perfect	Outstanding as always, knowledgeable staff, great food, brilliant training	Very happy, covered everything and more. Well delivered from start to finish.	The course was run really well, instructors very helpful. Great facilities.	Good mix of theory & practice, all instructors top!	Excellent presentation and instruction.	Very professional and relevant course with knowledgeable instructors. Good food.	Very well deliver course. All good.	Everything was presented with no issues, good equipment.	Petans is great, course in depth, instructors, food, facilities	Course well organised, very focused on H&S
Improvement Required	GWO Initial	Course should be held over 3 days	Would prefer more consistency with course teachers	N/A	Would like material slides print out	N/A	N/A	N/A	N/A	Tower area could do with a shelter	Too many slides	N/A	N/A
	GWO Ref	Course note booklets with slides would be great	Could fit into 3 day max	N/A	First Aid presentation can be less wordy	N/A	N/A	N/A	N/A	N/A	Training should be more practical	N/A	N/A
Petans Improvement Response	GWO Initial	We deliver the course as per GWO standards	We deliver the course as per GWO standards/ learning hours		GWO does not provides those	N/A	N/A	N/A	N/A	Unfortunately, we don't have formal shelter available at the specific course location	We deliver the course as per GWO standards	N/A	N/A
	GWO Ref	GWO does not provides this, Refresher is to be taken every 2 years			N/A	We deliver the course as per GWO standards	N/A	N/A	N/A	N/A	We deliver the course as per GWO standards	N/A	N/A